

Privacy Policy

Effective Date: October 1, 2026

Vaulted Greens, LLC (“Vaulted Greens,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains the information we may collect when you use our website, communicate with us, tour or visit the club, purchase a trial or membership, make a reservation, attend an event, or otherwise interact with Vaulted Greens.

1. Information We Collect

We may collect information you provide directly, including your name, email address, telephone number, mailing or billing information, date of birth or age verification when appropriate, membership selection, reservation history, guest information you submit, communications with us, waiver acknowledgments, and other information you choose to provide.

Payment information may be processed by our payment and club-management providers. Vaulted Greens generally does not need to store complete payment-card numbers when a third-party processor handles the transaction.

We may also collect device, browser, IP address, website usage, cookie or similar technology data, and security/access records. The facility may use video surveillance in common areas and club areas for safety, security, loss prevention, incident review, and protection of members and property. Cameras will not be placed in restrooms or other areas where privacy is reasonably expected.

2. How We Use Information

- Create and manage memberships and member accounts.
- Process payments, recurring billing, trials, reservations, leagues, corporate arrangements, and other purchases.
- Provide reservation confirmations, reminders, access information, operational notices, and customer support.
- Administer waivers, enforce club rules, investigate incidents, and protect the safety and security of members, guests, staff, and property.
- Improve the website, facility, services, membership offerings, and member experience.
- Send marketing or promotional communications where permitted; recipients may unsubscribe from promotional email communications.
- Comply with legal obligations and respond to lawful requests.

3. Service Providers and Sharing

We may disclose information to vendors that help us operate the club, including club-management/reservation, payment processing, website hosting, communications, access-control, security, IT, analytics, insurance, accounting, and professional-advisor providers. We may also disclose information when required by law, to protect rights or safety, in connection with a business transaction, or with your direction or consent.

We do not intend to sell personal information for money. If our data practices materially change, we will update this policy and provide any notices or choices required by applicable law.

4. Fairwayz and Other Third-Party Services

Membership enrollment, reservations, recurring billing, electronic agreements, and member communications may be provided through Fairwayz or other third-party services. Those providers may collect and process information under their own terms and privacy policies. Vaulted Greens is not responsible for the privacy practices of third-party websites or platforms.

5. Cookies and Analytics

Our website may use cookies or similar technologies that are necessary for site operation, remember preferences, measure traffic, or support analytics. Browser settings may allow you to limit cookies, although some website functions may not work properly if cookies are disabled.

6. Data Security and Retention

We use reasonable administrative, technical, and physical safeguards appropriate to the nature of the information we maintain. No system can guarantee absolute security. We retain information for as long as reasonably necessary for the purposes described in this policy, to administer memberships and reservations, resolve disputes, maintain business records, enforce agreements, and satisfy legal, tax, accounting, insurance, or security requirements.

7. Your Choices and Requests

You may request access to, correction of, or deletion of certain personal information we maintain, subject to legal, security, recordkeeping, and operational exceptions. You may also opt out of promotional email communications by using the unsubscribe method provided in the message. Requests may be sent to vaultedgreenscb@gmail.com. We may need to verify your identity before completing a request.

8. Children

Vaulted Greens is not designed to collect personal information online directly from children under 13. A parent or legal guardian should handle enrollment, waivers, and account-related transactions for minors where minor participation is permitted.

9. Changes to This Policy

We may update this Privacy Policy as our services, vendors, or legal obligations change. The current version will be posted on our website with an updated effective date.

10. Contact

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