

Membership Terms & Conditions

Effective Date: October 1, 2026

1. Agreement and Eligibility

By purchasing or using a Vaulted Greens membership, trial, corporate package, reservation, league entry, event, or other club service, you agree to these Membership Terms & Conditions, the House Rules, the Privacy Policy, and the applicable Assumption of Risk, Release of Liability & Waiver. Membership is personal to the member and may not be transferred, shared, resold, or used to provide unauthorized access.

The purchasing member represents that information supplied to Vaulted Greens is accurate and that the member has legal capacity to enter into this agreement. Rules for minors, if permitted to participate, are subject to the separate minor/guardian requirements established by Vaulted Greens.

2. Private Club; Access

Vaulted Greens is a private, reservation-based indoor golf and social club. Access is limited to members, authorized trial participants, approved corporate users, event attendees, and permitted guests. Access credentials, codes, links, keys, fobs, or mobile credentials are personal and may not be shared. Members must not admit unauthorized persons or prop open secured exterior doors.

Vaulted Greens may temporarily restrict access for maintenance, private events, emergencies, weather, utility interruptions, equipment outages, safety concerns, or other operational reasons.

Operating Hours

Vaulted Greens' standard operating hours are **5:00 a.m. to 11:00 p.m., seven days per week**. Members may access the facility during operating hours subject to their membership privileges, reservations, and these Terms. Vaulted Greens may modify operating hours or temporarily restrict access for maintenance, private events, emergencies, safety concerns, or other operational needs.

3. Membership Plans and Current Benefits

Membership benefits are those displayed at the time of purchase or otherwise confirmed in writing. Current launch offerings include Club, Signature, Founding 50 rates, annual membership options, a one-time 7-Day Trial, and a Corporate Partner package. Booking windows, active-reservation limits, daily simulator allowances, putting-green access, guest privileges, league discounts, and additional-time pricing vary by plan.

Ancillary benefits, operating procedures, equipment, leagues, events, hours, and amenities may change as the club evolves. Vaulted Greens will not retroactively change a Founding Member's locked monthly rate while that member maintains continuous qualifying membership, except for taxes or government-imposed charges, if any.

4. Founding 50 Pricing

Founding 50 pricing is limited to the first 50 qualifying memberships sold in the applicable Founding program, while available. A Founding rate remains locked only while the membership remains continuously active and in good standing. Cancellation, expiration, unresolved payment failure, termination for cause, or other lapse ends the locked Founding rate unless Vaulted Greens agrees otherwise in writing.

5. Billing; Automatic Renewal

Monthly memberships are billed automatically to the payment method on file on the recurring billing date disclosed at enrollment and continue until canceled in accordance with these Terms. By enrolling, the member authorizes recurring charges for membership fees, applicable taxes, approved add-on services, and other amounts the member incurs.

Annual memberships are prepaid for the membership year and receive the annual pricing disclosed at purchase. Before using automatic renewal for an annual plan, Vaulted Greens will provide the disclosures and notices required by applicable law.

6. Cancellation and Refunds

Monthly memberships automatically renew each month until canceled. Members may cancel their membership through their Vaulted Greens online account or by contacting Vaulted Greens at VaultedGreensCB@gmail.com. Cancellation must be submitted before the next scheduled billing date to avoid the next recurring membership charge.

Unless otherwise required by law, membership fees already charged are nonrefundable. Following cancellation, the member may continue to use the membership and its benefits through the end of the current paid billing period. Cancellation prevents future renewal charges but does not result in a prorated refund for unused time.

Annual Memberships. Annual memberships are prepaid and intended as a full-year commitment. Annual membership fees are nonrefundable after the membership begins except where cancellation or a refund is required by applicable law. Any statutory rights relating to cancellation, disability, death, relocation, facility closure, or other circumstances will control over conflicting provisions of this Agreement.

7-Day Trial. The 7-Day Trial is limited to one trial per person, is nontransferable, and begins on the activation date stated at purchase. Trial fees are **non-refundable** once the trial period begins, except as required by law.

Vaulted Greens reserves the right to provide additional refunds, credits, membership pauses, or other accommodations in individual circumstances at its discretion. Providing an accommodation in one instance does not require Vaulted Greens to provide the same accommodation in another.

7. Payment Failures

If a payment is declined or becomes past due, Vaulted Greens may retry the payment method, request an updated method, suspend booking or access privileges, and/or cancel the membership after any notice required by law. The member remains responsible for valid charges incurred before cancellation.

8. Reservations and Booking

Simulator reservations must be booked through the approved member platform and are subject to availability. Members may book only within the advance-booking window and active-reservation limit for their plan. Included simulator time is a use privilege, not cash value, and does not roll over unless Vaulted Greens expressly states otherwise.

Reservations begin and end at the scheduled times. Members should arrive early enough to be ready to play at the reservation start and must stop play promptly at the end so the next reservation can begin on time.

9. Cancellation / No-Show Policy

Reservations should be canceled at least 24 hours before the scheduled start time. A late cancellation or no-show may result in a reservation strike, loss of the booked time, a fee if disclosed in advance, or temporary booking restrictions. Repeated late cancellations or no-shows may result in suspension of reservation privileges.

10. Additional Simulator Time

Additional simulator time may be purchased only when available and is charged at the rate applicable to the member's plan at the time of booking. Additional time does not permit a member to remain in a bay beyond the reservation end unless the extension has been confirmed through the club's scheduling process.

11. Guests

Guest privileges vary by membership plan. The sponsoring member must be present and is responsible for ensuring guests follow all rules, safety requirements, and waiver requirements. Guests may not independently use the facility, member credentials, simulator bays, putting green, card room, or other member-only amenities unless expressly authorized.

Vaulted Greens may require each adult guest to accept a waiver before participation and may require a parent or legal guardian to complete documents for a minor guest.

12. Corporate Partner Package

Corporate Partner benefits are governed by the package purchased and any separate corporate agreement. Current promotional benefits may include a specified number of two-hour simulator reservations per year, up to three guests per reservation, company recognition, approved promotional materials, and social-media recognition. Corporate reservations remain subject to availability, safety rules, waiver requirements, and designated-user rules.

13. Leagues, Tournaments and Events

League, tournament, lesson, clinic, watch-party, and private-event offerings may have separate registration fees, schedules, eligibility rules, scoring rules, cancellation policies, or event terms. Those specific terms supplement these Terms.

14. Equipment and Property

Members and guests must use simulators, launch monitors, screens, mats, putting surfaces, furnishings, electronics, access systems, and other property only as intended. Deliberate, reckless, or negligent damage beyond ordinary wear may be charged to the responsible member to the extent permitted by law. Equipment problems should be reported promptly and should not be repaired, moved, unplugged, or reconfigured without authorization.

15. Food, Alcohol, Smoking and Controlled Substances

Food may be brought into the facility subject to House Rules. Vaulted Greens does not sell, serve, furnish, or provide alcoholic beverages. Members and guests are responsible for complying with all applicable laws concerning alcohol. No person under 21 may possess or consume alcohol on the premises. Vaulted Greens reserves the right to prohibit alcohol, restrict its consumption, discontinue play, deny access, or require any person to leave when management determines that alcohol consumption, impairment, conduct, or

continued participation presents a safety concern or disruption. Smoking, vaping, illegal drugs, and unlawful controlled substances are prohibited on the premises.

16. Conduct

Harassment, discrimination, threats, fighting, abusive behavior, theft, vandalism, unsafe conduct, excessive intoxication, unauthorized access, intentional misuse of equipment, and illegal activity are prohibited. Members must respect neighboring residences and businesses, including when arriving or leaving during early or late hours.

17. Security and Surveillance

The facility may use video surveillance and access logs for safety, security, incident investigation, loss prevention, and enforcement of club policies. Members should not expect privacy in common or recreational areas, but cameras will not be placed in restrooms or other areas where privacy is reasonably expected.

18. Assumption of Risk and Separate Waiver

Indoor golf involves real golf clubs, real golf balls, moving equipment, physical exertion, slips or falls, and risks created by other participants. Every participant must comply with safety rules and any required waiver. The separate Assumption of Risk, Release of Liability & Waiver is incorporated into the member relationship to the extent permitted by law.

19. Suspension or Termination

Vaulted Greens may warn, suspend, restrict, or terminate a membership or access privileges for material or repeated violations of these Terms, House Rules, safety requirements, payment obligations, or law. Immediate suspension may occur when reasonably necessary for safety, security, or protection of property. Any refund following termination for cause is at Vaulted Greens' discretion except where law requires otherwise.

20. Changes to Terms

Vaulted Greens may reasonably update operational rules, booking procedures, amenities, or these Terms. Material changes will be communicated through the website, member platform, email, or another reasonable method. Changes will not eliminate nonwaivable rights provided by law.

21. Electronic Communications and Signatures

Members consent to receive transactional communications electronically, including membership documents, billing notices, reservation confirmations, policy updates, and operational notices. Electronic records and signatures may be used to form and evidence agreements to the extent permitted by law.

22. Disclaimer; Availability

Simulator software, courses, internet service, access systems, utilities, and third-party platforms may occasionally be unavailable. Vaulted Greens does not guarantee uninterrupted availability of a particular simulator, course, software feature, event, amenity, or third-party service. When practical, Vaulted Greens may offer a reschedule, substitute bay, account credit, or other reasonable remedy for a material club-caused outage, but no specific remedy is guaranteed except as required by law.

23. Governing Law; Severability; Entire Agreement

These Terms are governed by the laws of the State of Iowa, without regard to conflict-of-law principles. Venue for disputes shall lie in an appropriate state or federal court serving Pottawattamie County, Iowa, unless applicable law requires otherwise. If a provision is held unenforceable, the remaining provisions remain in effect to the fullest extent permitted by law. These Terms, the applicable membership offer, House Rules, Privacy Policy, waiver, and any signed addendum constitute the agreement concerning the member's use of Vaulted Greens.

24. Contact

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